

	Traditional	Alternative
Initiation Emergency Response	Attempt face-to-face contact with the ACV within one hour from the time the referral was screened in.	Attempt face-to-face contact with the CSOR within one hour from the time the referral was screened in.
Initiation Non-Emergency Response	<p>Within 24 hours from the time the referral was screened in do one of the following with either a principal of the report or a collateral source who has knowledge of the ACV's current condition and safety:</p> <ul style="list-style-type: none"> Attempt face-to-face contact Complete telephone contact 	<p>Within 24 hours from the time the referral was screened in do one of the following with either a principal of the report or collateral source who has knowledge of the CSOR's current condition and safety.</p> <ul style="list-style-type: none"> Attempt face-to-face contact Attempt a telephone contact Send a letter to the parent, guardian, or custodian acknowledging a report was received and inviting the family to engage with the PCSA.
	Attempt face-to-face contact with the ACV within 72 hours from the time the report was screened in if face-to-face contact was not attempted with the ACV within 24 hours.	No Requirement
Advise of allegations	Upon initial contact with the AP the PCSA shall advise of the allegations made against him or her at that time.	Upon initial contact with the parent, guardian, or custodian the PCSA shall advise of the information contained in the report.
Safety Assessment	Attempt face-to-face contact with the ACV and a parent, guardian, custodian or caregiver within the first four days from the date the report was screened in.	Attempt face-to-face contact with the CSOR and a parent, guardian, custodian or caregiver within the first four days from the date the report was screened in.
	Attempt another face-to-face contact with the ACV if the initial face-to-face attempt was unsuccessful in the first four working days.	Attempt another face-to-face contact with the ACV if the initial face-to-face attempt was unsuccessful in the first four working days.
	No Exception	If the first attempt of face-to-face contact with the ACV within the first four working days was a result of a scheduled visit and is unsuccessful a second attempt in the first four working days is not required.
	Enter and approve Safety Assessment into SACWIS within 7 working days from the date the report was screened in.	Enter and approve Safety Assessment into SACWIS within 7 working days from the date the report was screened in.
	If extended the timeframe for completion, enter the Safety Assessment into SACWIS within 3 working days from the face-to-face contact.	If extended the timeframe for completion, enter the Safety Assessment into SACWIS within 3 working days from the face-to-face contact.
Safety Plan	Implement a CAPMIS safety plan and monitoring requirements when a child is determined to be in immediate danger of serious harm.	Implement a CAPMIS safety plan and monitoring requirements when a child is determined to be in immediate danger of serious harm.
Family Assessment	Complete the Family Assessment no later than 45 days from the date the PCSA screened in the report.	Complete the Family Assessment no later than 45 days from the date the PCSA screened in the report.
	<p>A 15 day extension can be requested for completion of the family assessment if one of following applies:</p> <ul style="list-style-type: none"> A principal of the report has not been interviewed. PCSA is waiting on documentation/info necessary to complete the case decision. 	<p>A 15 day extension can be requested for completion of the family assessment if one of following applies:</p> <ul style="list-style-type: none"> A principal of the report has not been interviewed. PCSA is waiting on documentation/info necessary to complete the case decision. Interview with collaterals who have specific

• Interview with collaterals who have specific information about the allegations have not been completed.

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• **Additional time is needed to complete the linkage of services prior to case closure.**